

# **BOOKING GUIDE**



















# **HOW TO APPLY**

Read the brochure and Booking Guide carefully and select the destination, the programme and the starting date when you wish to attend one of Linguaviva's schools

We suggest booking at least 4 weeks in advance. There are two ways to enroll at our Schools.

- You can apply through an authorized Linguaviva Agent.
   You will receive professional advice on the destination, course and accommodation best suited to your needs as well as support in completing all the formalities, payment and travelling arrangements.
- You can apply directly, through Linguaviva web site (www.linguavivagroup.com) where you will find all information on locations, schools, courses and services offered by our Schools. You may assess your Italian knowledge through our on-line Italian level test. You may enroll on a course using our on-line application form. Alternatively, you may send the Application Form enclosed in this Booking Guide to the Admission Office of the selected school.

# HOW TO FILL IN THE APPLICATION FORM

If you decide to use the Application Form in this Booking Guide, please send it to the Admission Office stating: Personal details, School location, Course type, Accommodation option (please remember to give your credit card details as guarantee for the accommodation reservation), Transfer service if requested.

# WHERE TO SEND YOUR APPLICATION FORM

For enrolments at LINGUAVIVA in **FLORENCE** Your application should be sent to:

Linguaviva - Florence

Admission Office Via Fiume 17 50123 FIRENZE - Italia Tel (+39) 055 294359 - (+39) 055 280016

E-mail: admissions@linguaviva.it

For enrolments at LINGUADUE in **MILAN** Your application should be sent to:

Linguadue - Milan Admission Office Via Valenza 5 20144 MILANO - Italia

Tel (+ 39) 02 2951 9972 E-mail: admissions@linguadue.com

# **PAYMENT**

Please refer to our *Terms and Conditions* of this Booking Guide. In order to confirm your course, along with the application form, we need to receive the payment of the registration fee of 80 Euro + deposit of 20% for Linguaviva in Florence and Linguadue in Milan of the global tuition fee.

If you book less than 2 weeks before the course starting date you should pay the full tuition fee.

If you need the Certificate of enrolment to apply for a Student Visa the tuition fee must be paid in full for the entire period of study.

The course must be paid in full at least 2 weeks before the beginning of your course. In case of bank transfers proof of payment should be sent to school via fax or e-mail.

# CONFIRMATION OF BOOKING

Upon receipt of your application form and payment, the Admission Office will immediately send you the Course confirmation.

- If you need to apply for a study Visa the School will send you also a certificate of enrolment as soon as the amount due as tuition fee is paid in full. On request we can send you the original certificate of enrolment by express courier DHL at an extra charge.
- 2-3 weeks before course starting date you will receive an accommodation confirmation with a description of the room or apartment reserved for you.
- If you have required a transfer service the school will confirm it upon receipt of complete transfer details.



Via Fiume 17 - 50123 FIRENZE - Italia Tel. (+39) 055 294 359 / 055 280 016

E-mail: admissions@linguaviva.it - www.linguavivagroup.com

# **FEES 2025**

# **FLORENCE**

COURSES	Duration	Lessons 1 Lesson = 45 min	TUITION FEES	Starting Dates 2025	in the tuition fees Lessons
Standard 20 lessons per week	2 weeks 40 € 430 We suggest all students to begin on 3 weeks 60 € 645 one of the following dates; however	<ul> <li>Accommodation placement service</li> <li>Full orientation upon arrival</li> </ul>			
	additional week up to 11 weeks		€215	language coursesmay start any	<ul><li>Placement test</li><li>Academic counselling</li></ul>
	12 weeks		€ 2.070	Monday	for Italian Universities,
Long Term Standard	additional week f	additional week from 12 to 23 w.		- 7 <sup>th</sup> January	Career Schools and Vocational
20 lessons per week	24 weeks	24 weeks		3 <sup>rd</sup> February	Vocational Programmes
	additional week	over 24 weeks	€ 165	3 <sup>rd</sup> March	Certificates
Intensive 30 lessons per week	2 weeks 3 weeks 4 weeks	60 90 120	€ 660 € 990 € 1.320	31 <sup>st</sup> March 28 <sup>th</sup> April	Linguaviva's examination fee      NOT INCLUDED
30 lessons per week		nal week	€ 330	26 <sup>th</sup> May	in the tuition fees Textbooks
Super Intensive 30 lessons per week	2 weeks 3 weeks 4 weeks	60 90 120	€ 3.00 € 2.300 € 3.060	30 <sup>th</sup> June 28 <sup>th</sup> July 25 <sup>th</sup> August	Accommodation (see below)     Airport transfers     Bank charges     Insurance
(20 in group + 10 lessons per week)	additional week		€ 765	22 <sup>nd</sup> September	Social activities
Italian + Arts 20 + 8 lessons per week Photography Fashion Painting/Drawing	Min. 4 weeks	80 + 32	€ 1.760	20 <sup>th</sup> October 17 <sup>th</sup> November	Italian Public Holidays 2025 Lessons will not take place on the following days: 21st April 25th April 1st May 2nd June 15th August 8th December
Italian + Cooking 20 + 8 lessons per week	2 weeks 3 weeks 4 weeks	40 + 16 60 + 24 80 + 32	€ 990 € 1.490 € 1.980	Any Monday Cooking coursesare suspended from 5th to 28th of August	
Italian Wine Lovers	2 weeks	20 +	€ 1.300 <sup>(b)</sup>	9th June 22nd September	Language courses
Italian + Food Culture	3 weeks	20 +	€ 7.200 <sup>(c)</sup>	13th April 28th September	are suspended from 22 <sup>nd</sup> December 2025 to 5 <sup>th</sup> January 2026
One-to-One Online one-to-one	Min. 1 week	20 30 40	€ 1.100 € 1.650 € 2.200	Any Monday	
Cultural Programme for Seniors	2 weeks	36 + activities	€ 1.200 <sup>(a)</sup>	12 <sup>th</sup> May 8 <sup>th</sup> September	

<sup>(</sup>a) Including Italian lessons and special activity programme. (b) Teaching material included.

Registration fee: € 80, payable for all courses with the first registration, valid for 12 months and for all Linguaviva Schools.

Deposit: 20% of full tuition fees.

Transfer service: from Florence airport to the accommodation € 60.

ACCOMMODATION FEES (Prices per person)							
		Single Room	Twin Room	In order to reserve an accommodation the school requires the student's credit card details as			
Homestay Half Board	2 weeks 3 weeks 4 weeks	€ 660 € 990 € 1.320	€ 520 € 780 € 1.040	guarantee for the accommodation.  Booking. Accommodation is booked from the Sunday before your course starts to the Saturday after it ends. If you have difficulty arranging flights on these days we will helpyou in making alternative accommodation arrangements.			
Homestay Bed & Breakfast	2 weeks 3 weeks 4 weeks	€ 420 € 630 € 840	€ 340 € 510 € 680	Minors. Can be only booked in homestay accommodation with half board.  Twin Rooms. We guarantee twin room for two people coming together for the sameperiod and the price is per person.  Location. The accommodation is located both in the centre or in residential areas surrounding the centre at a maximum distance of 15 minutes by bus from the school.			
Shared Flat (self-catering)Min. age 18	2 weeks 3 weeks 4 weeks	€ 400 € 600 € 800	€ 320 € 480 € 640	For information concerning payments, deposits and cancellations please seethe <b>Terms and Conditions</b> .			

<sup>(</sup>c) Global fee including accommodation, transfer services between destinations, special activity programme, and teaching materials



Via Valenza 5 - 20144 MILANO - Italia Tel. (+39) 02 2951 9972

E-mail: admissions@linguadue.com - www.linguavivagroup.com

# FEES 2025 MILAN

COURSES	Duration	Lessons 1 Lesson = 45 min	TUITION FEES	Starting Dates 2025	INCLUDED in the tuition fees • Lessons
Standard 20 lessons per week	2 weeks 3 weeks 4 weeks	40 60 80	€ 430 € 645 € 860	We suggest all students to begin on one of the following dates; however non-Beginner students only for language courses may	Accommodation placement service     Full orientation upon arrival     Placement test
	additional week (	additional week up to 11 weeks		start any Monday	Academic counselling for Italian Universities,
	12 weeks		€ 2.070	7 <sup>th</sup> January 3 <sup>rd</sup> February	Career Schools and Vocational Programmes
Long Term Standard 20 lessons per week	additional we	eek from 12 to 23 w.	€ 170	3 <sup>rd</sup> March	Certificates
20 lessons per week	24 weeks		€ 3.960	31 <sup>st</sup> March	Linguaviva's examination fee
	additional v	veek over 24 weeks	€ 165	28 <sup>th</sup> April	NOT INCLUDED
<b>ntensive</b> 0 lessons per week	2 weeks 3 weeks 4 weeks	60 90 120	€ 660 € 990 € 1.320	28 <sup>th</sup> July • Airport transfers	Textbooks Accommodation (see below)
	additional week		€ 330	25 <sup>th</sup> August 22 <sup>nd</sup> September	Insurance     Social activities
Super Intensive 30 lessons per week (20 in group + 10 lessons per week)	2 weeks 3 weeks 4 weeks	eks     60     € 1.530     20th October       eks     90     € 2.300     17th November     Italian Pul       eks     120     € 3.060     Lessons v	Italian Public Holidays 2025 Lessons will not take place on		
,	additional week		€ 765	21st April	the following days: 21st April
Twice-a-week evening course (b)	8 weeks	32	€ 350		25 <sup>th</sup> April 1st May 2nd June 15 <sup>th</sup> August 8th December
Cultural Programme for Seniors	2 weeks	36 + activities	€1.300 <sup>(a)</sup>	12 <sup>th</sup> May 8 <sup>th</sup> September	Language coursesare suspended from 22 <sup>nd</sup> December 2025 to 5 <sup>th</sup> January 2026
One-to-One Online one-to-one		20 30 40	€ 1.100 € 1.650 € 2.200	Any Monday	

<sup>(</sup>a) Including Italian lessons and special activity programme (b) Course suspended in July and August

Registration fee: € 80, payable for all courses with the first registration, valid for 12 months and for all Linguaviva Schools.

Deposit: 20% of full tuition fees.

Transfer service from the airports to the accommodation: Milano Malpensa € 130, Orio al Serio (Bergamo) € 140, Milano Linate € 85.

<b>ACCOMMODATION FI</b>	EES (Prices pe	er person)				
	· ·		Twin Room	In order to reserve an accommodation the school requires the student's credit card		
Homestay Half Board	2 weeks 3 weeks 4 weeks	€ 660 € 990 € 1.320	€ 520 € 780 € 1.040	details as guarantee for the accommodation.  Booking. Accommodation is booked from the Sunday before your course startsto the Saturday after it ends. If you have difficulty arranging flights on these dayswe will help you in making alternative accommodation arrangements.		
Homestay Bed & Breakfast	2 weeks 3 weeks 4 weeks	€ 430 € 645 € 860	€ 340 € 510 € 680	Minors can be only booked in homestay accommodation with half board.  Twin room accommodation can be arranged on request for students travelling together. Single room with private bathroom available upon request at an extra weekly charge.  Location. The accommodation is located in various residential areas of the city at		
Shared Flat (self-catering) Min. age 18	2 weeks 3 weeks 4 weeks	€ 420 € 630 € 840	€ 330 € 495 € 660	a maximum distance of 30 minutes by public transports from the school.  For information concerning payments, deposits and cancellationsplease see the <b>Terms</b> and <b>Conditions</b> .		



# TERMS AND CONDITIONS

# FLORENCE - MILAN

## **ENROLMENT**

The student fills in the Application Form and sends it to the chosen school along with

- registration fee of € 80
- deposit of 20% of the global tuition fee.

For enrolments of more than one month the student must pay a deposit corresponding to the global

Students reserving courses less than 2 weeks before course starting date should sendthe full payment

with their registration.

In the case of bank transfers, proof of payment should be sent to the school. Enrolment shall be considered valid upon receipt of a written confirmation by the school.

In order to reserve an accommodation the school requires the student's credit card detailsas guarantee for the accommodation.

# **HOW TO PAY**

The balance of the global tuition fee must be paid in full 2 weeks before course startingdate. Following methods of payment for both deposit and balance are possible:

- International Bank Cheque Credit card (Mastercard and Visa)
- Bank transfer to:

For enrolments at LINGUAVIVA Florence

Banca Intesa San Paolo Via Nazionale 93/95, 50123 FLORENCE

Account name: LINGUAVIVA srl Account number: 10000000803 IBAN: IT 27 P030 6902 9041 0000 0000 803 Swift: BCIT IT MM

For enrolments at LINGUADUE Milan Intesa San Paolo Spa, Agenzia 2109Corso Buenos Aires 92, 20124 MILANAccount name: LINGUAVIVA srl Account number: 1000 / 00014204 IBAN: IT 37 T030 6909 4651 0000 0014 204 Swift: BCIT IT MM

In case of bank transfers please indicate for whom the payment is being made by statingclearly the student's name and the starting date of the course.

Payment must be received in full. Students are liable for all bank charges and will be billedfor such charges on first day if necessary.

# HOURS OF CLASSES

Each academic hour / lesson is of 45 minutes

# **ACCOMMODATION**

The school acts as intermediary between students and owners/families.

When reserving an accommodation through the school, students will be asked to give the credit card details as guarantee for the reservation. Once the student has received the accommodation details, the School is authorized to charge

€ 100 for homestay or shared flatsonly in the

event of:

- change of booking, if communicated less than 2 weeks prior to the arrival date
- cancellation of accommodation, if communicated less than 2 weeks prior to the arrival
- non arrival or no show in the reserved accommodation

In case of Visa refusal no cancellation fees are due for the reserved accommodation.

# Accommodation Payment

Accommodation fees are to be paid by the student in cash directly to the owner upon arrivaland at the start of each successive course for long-term stays.

Accommodation fees can be paid in full and in advance also through an authorizedLinguaviva educational agency.

# Damages caution

Upon arrival students must pay in cash directly to the landlord or homestay family a damages caution of € 100 for homestay and shared flat. This caution will be refunded at the end of the stay if no damage is caused in the accommodation reserved for the students.

# Independent flat

Independent apartments are managed by selected estate agencies specialized in offering housing services to international students. On request the school will be happy to provide all the details to contact the real estate agency. Students or Educational agencies should make the reservations directly with the real estate agency.

# Leaving earlier or changing accommodation

Students who wish to leave their accommodation before the end of the reserved periodmust give the owner 2 weeks notice.

In case students leave immediately, they have to pay 2 weeks rent.

The minimum age to be a student at Linguaviva in Florence is 16. The minimum age to be a student at Linguadue in Milan is 18.

Minors are hosted in homestay accommodation with half board. Parents or guardians of under 18s must send the school a completed "parental consent form" before the student arrives

in the school and must abide by the curfew set by the school and homestay provider. Please note that normally 16/17 year old students are not supervised except in lessons and during social activities organized by the school.

# **COURSE CANCELLATIONS**

Cancellations must be communicated in writing.

Before the beginning of the course Registration fee and deposit of the global tuition fee are not refundable.

# After the beginning of the course

If a cancellation is made after the course has started the school will retain the entire tuition fee, even if the period of study is more than one month.

If the course is longer than 4 weeks students may apply for a credit for the unused part

of the course. A voucher will be issued for the unattended period and will be valid for 12 months after the date of issue. If the student decides not to attend classes or to shorten the course, he/she is not entitled to any refund. Deposits, fees and course credits are not transferable to another person.

# COURSE CHANGES

If the request to change type of course is made less than 15 days before the course begins, students will be given a credit for the tuition fees for the new course or period chosen. It is not possible to make changes after the course has begun.

On no account paid tuition fees can be transferred to individual classes.

# **PARTICIPANTS**

A minimum of 6 students is required for all courses. For general language courses the maximum group size is 14 participants. In the event of insufficient applications for a course, the school reserves the right to offer an alternative course of equal value.

In order to receive a study visa students must be enrolled in a course of at least 20 lessons per week. According to the Italian law the global tuition fee must be pre-paid in full for the entireperiod of study. If students wish to have the original certificate of enrolment sent by express courier DHL this cost is to be paid by the student.

Students who do not get the visa to enter Italy must notify the school in writing beforethe course starting date showing proof of rejection from the Italian Embassy.

In this case they are entitled to a complete refund less the Registration Fee of € 80 + administrative expenses. Once the student has arrived in Italy and intends to shorten the period of stay by cancelling a course that has already begun, the school will retain the global tuition fee for the period of study for which the certificate of enrolment was issued.

# TRANSFER SERVICE

All information concerning airport of arrival, flight details and arrival time should be communicated to the school with the enrolment or at the latest 2 weeks before arrival date. The school will send the confirmation and any relevant information concerning the airport transfer service.

# PUBLIC HOLIDAYS

No lessons will take place on public holidays as indicated on the Fees sheet.No refund will be offered or extra lessons held for these days.

The student authorizes the school Linguaviva/Linguadue to use his/her personal data in accordance with the European privacy law (UE 679/2016) which foresees also that this information will be kept in secure archival form. We collect or store personal information in the context of managing bookings and directly related products. The student authorizes Linguaviva/Linguadue also to send, periodically, information and promotional material about the school andthe courses offered. The student may request at any moment that all this information is

# USE OF PHOTOS AND COMMENTS

Permission is given for the use of student comments or testimonials and photographs/imagesof students in the official promotional material for Linguaviva by the student or their parents or legal guardian with acceptance of these terms and conditions.

# QUERIES AND COMPLAINTS

Students should bring any problems to the school attention immediately in order to receiveall the assistance and help needed to resolve any issues arising during the stay at school. We do not accept retrospective complaints or queries.

# SPECIAL LEARNING NEEDS AND PHYSICAL DISABILITY

Please consult the school well in advance if you have special learning needs.

Our schools are not accessible for wheelchair users or those who have difficulties using stairs. Generally all the courses are not suitable for those with complete visual or hearing impairment.

# CONDUCT

Students are expected to observe a behaviour based on mostly accepted standards

of courtesy and consideration for others. In a multi-national environment it is vital to respect cultural, racial and religious differences.

For the same porpoise animals are not admitted inside the school in any case.

# RESPONSIBILITY

The school is not liable for any loss of property on the premises.

Linguaviva is not liable for loss of tuition or other services due to factors outside our control(force majeur). Refunds will not be made under these circumstances

Students are advised to take out medical and personal insurance before leaving their homecountry and to insure themselves against loss of fees through non-arrival, absence for any reason, or unforeseen termination of their courses



PERSONAL DETAI	LS					
Family Name			First Name			
Date and place of birt	h					
Home address						
Private Tel.		Office Tel.			Fax	
E-mail			Nationality			
Mother tongue			Profession			
Name of emergency cont	act					
Tel.		E-mail			Fax	
LOCATION						
Please state the location	of the school you wish to atte	end:				
□ FLORENCE	□ MILAN					
COURSE OPTION						
Please state the Course/s	s you wish to attend:*					Payment details
	,	Starting date		N° of weeks	Tuition Fee	•
		Starting date		N° of weeks	Tuition Fee	
		Starting date		N° of weeks	Tuition Fee	
		Starting date		N° of weeks	Tuition Fee	
					Total Tuition Fees	
* For Arts Programme ple	ase state one of the followin	a courses:			Deposit	
* For Arts Programme please state one of the following courses: Interior Design, Fashion, Photography and Painting					Registration Fee	€80
* For One-to-One course	s please state the number of	lessons per week.		Total	payment enclosed	
Knowledge of Italian						
☐ Beginner (A1)	☐ Elementary (A2)	☐ Intermediate (B	31)	☐ Advanced (I	B2) □ Profic	cient (C1)
How did you hear abou	t the school?					
TRANSFER SERVI	CE					
Please check your arrival	location, prices are one way	per person:				
<b>FLORENCE</b> □ <b>Florence</b> airport € 60				MILAN		€ 130
					<ul><li>☐ Orio al Serio airpor</li><li>☐ Linate airport</li></ul>	rt € 140 € 85
Please fill in the section b	pelow:					
Arrival date	time	flight N°	Airline	fror	n	
				to		
Departure	1		1	10		

ACCOMMODATION IN	N FLORENCE AND MILAN	
If you have selected a progra	mme in <b>Florence or Milan</b> , please ch	neck your choice of accommodation:
□ Homestay	☐ Half Board ☐ Bed & Breakfast	☐ Shared flat
	☐ Single room ☐ Twin room (*)	
(*) Twin rooms are available (	only for two applicants travelling togeth	her
Please state if you suffer fro accommodation with pets.		blems, if you take any medicine regularly and if you prefer not to have
Credit card details as guar	rantee for accommodation	
Please check your Credit Card	☐ Eurocard/Master	rcard 🗆 Visa
Credit Cardholder's Name		Credit Card Number
Security Code		Expiry Date
☐ We authorize the School to	o charge the amount of € <b>100</b> as guar	rantee for homestay and shared flat
Date	Credit Cardh	nolder's Signature
PAYMENT		
I have paid the amount of (see F	Payment details section above):	
by means of: ☐ Credit Card	☐ Bank Transfer (incl. transfer co	st)
Enclosed please find: • pr	oof of payment	
I authorize the School to use my	y personal data in accordance with the cu	urrent law (UE 679/2016) which foresees keeping this information in archival form.
I have read and I accept th	e Terms and Conditions.	
Place/date	Signature (c	of the parents for minors)

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